

Product Features



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What our product has to offer

1. Manage Multiple Providers and SLAs

Streamline the management of service providers and service-level agreements (SLAs) across your operations.

2. Custom Dashboards for Key Insights

Tailor dashboards to display critical data and metrics for informed decision-making.

3. Secure Data Management

Efficiently handle and organise all relevant data in one central cloud based system.

4. Referral Management

Track and manage resident referrals from various sources and create effective risk assessments for optimal service delivery.

5. Property Management

Oversee property-related tasks, including maintenance, leasing and compliance.

6. Resident Management

Manage all aspects of resident support, care and engagement.

7. Compliance Tracking

Ensure legal and regulatory requirements are continuously met.

8. Manage Occupancy Rates

Monitor and optimise occupancy levels to improve efficiency and reduce voids across entire portfolio.

9. Financial Management

Track and control financial performance for each property.

10. Create and Issue Work Orders

Generate and manage work orders for repairs and maintenance tasks. jobs can be allocated to approved suppliers.

11. Supplier Ratings Across Portfolio

Evaluate and rate suppliers based on performance across all properties.

12. Repair and Maintenance Reporting

Document and track repair and maintenance activities, to ensure timely resolution.

13. Key Management Log

Maintain a detailed log of key access to all units.

14. Audit Tools & Action Monitoring

Utilise prebuilt audit tools and monitor action tracking for corrective measures.

15. Resident Portal

Provide residents with easy access to their support sessions and personalised action plans.

16. Medication Administration Records

Medication management, minimising errors and improving safety through real-time tracking and alerts.

19. Emergency Alerts

Notify staff and residents swiftly via managed broadcasting channels.

17. Roster

Organise and manage support, care and supervision with our intuitive drag-and-drop scheduling tools.

20. Speak Up (Whistleblowing)

Confidential reporting system for residents to easily report concerns about actual or suspected misconduct.

18. Support, Care & Supervision Planning

Create person-centred support plans with, real-time oversight of care delivery.

21. Invoice & Payment Processing

Manage invoices and payments accurately and timely.

BullwipTM